Mouse Assessment Guide

Observation

Investigate...

The user can move the mouse pointer but...

Observation	Investigate
...is not accurate	seating and positioning
	vision
	slow down mouse speed
	programs with larger targets
...hits mouse buttons by mistake	Mouser or software to turn off the buttons
	switches instead of buttons
...can't hold down the button to 'drag'	mouse/pointing device with a separate drag button, o
	programmable buttons
	MouseKeys drag keys
	software drag facility
	latching switch instead of button, plugged into a
	special interface
...can't double-click fast enough	slow down double-click speed
	a mouse/pointing device with a separate double-click
	button, or programmable buttons
...can't hit the mouse button(s)	switches instead of the button(s), plugged into the
	mouse or a special interface
	MouseKeys instead of the buttons
	'dwell select' software
...can't see the pointer	software utility to give enlarged, coloured, flashing
	pointer, or a pointer with a different shape
...suffers pain when moving the mouse	seating and positioning

CALL Centre

wrist rests

alternative device such as trackball or touch pad/tablet

...can't move the pointer across the whole screen

seating and positioning

arm supports

increase mouse speed/sensitivity

alternative device such as trackball or touch pad/tablet

The user cannot hold or move the mouse but

...can use a standard or alternative keyboard	'MouseKeys' control with the keyboard
	keyboard short-cuts
....has good finger/thumb/wrist control	trackballs
...is over 12 with good oral skills	voice recognition
....has forearm control	joysticks
...has good finger control	'MouseKeys' , touch pad or games pad
...has poor understanding	touchscreen
...has good head control	headpointer & MouseKeys
	head-operated mouse
...can operate several switches	direct switch control a special interface
...can operate one or two switches	'hot-spots' software
	on-screen scanning or rotating pointer switch control