Answer ID 1260	

Products
DV4/MT4
  File Management/Backup
  Video	

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DV4/MT4: BACKING UP to a USB storage device

Description

 How to backup a Series 4 device (DV4 or MT4) to a USB storage device.

Resolution

Backing up to the USB storage device is a simple, portable way to store the device files. Follow the steps below to backup to a USB Storage Device:

1. Insert the USB storage device into one of the USB ports on the right hand side of the device.
2. Select the pull-down menu from the title bar.
3. Select **Setup.**
4. Select **Setup Menu.**
5. Select **Backup/Upgrade.**
6. Select **DynaVox Backup.**
7. Select **OK.**
8. Select the Show All Directories check box.
9. Select the **UMS_FOLDER** in the left viewport.
10. Select the **Name:** text box. A system keyboard will appear.
11. Type in an appropriate name for the backup file. Note: The file name should only contain alphanumeric characters. Do not use any punctuation or symbols in the name. A file extension is not necessary.
12. Select **OK.**
Note: A "Backup in progress..." box will appear on the screen.
13. Select **OK** at the "Backup complete" window that appears on the screen. There may be a slight delay as the backup process is completed before the device displays the Backup Upgrade menu again.
14. Select **OK** to exit all of the open menus.
15. Remove the USB storage device.

Note: If the backup fails, check the following:

1. The USB storage device does not have sufficient space to complete the backup successfully. Delete old files or copy them to a PC for storage then delete them from the USB storage device. Click Here for directions to check the free space on the USB storage device.
2. The USB storage device has the write-protect enabled. Write-protect is generally a small notch on the USB storage device with a small button to lock or unlock the USB storage device. Ensure the write-protect is disabled.

Click Here for instructions on Restoring from a USB storage device.